

Alt Accounts

Alt Account Detection

Surviva Fun uses automatic IP-based detection to identify alternate accounts sharing the same network connection. This system is in place to prevent boosting—using alternate accounts to gain items, money, or other advantages for personal benefit.

What is Boosting?

Boosting is the use of alternate accounts to unfairly gain rewards or economic advantages. See the [Gameplay Rules - Boosting](#) section for the specific rule and punishment details.

What Our Detection Prevents

When our system identifies players on the same IP address, it automatically restricts the following commands to prevent boosting:

- `/tasks` (gives keys)
- `/milestones` (gives keys)
- `/jobs` (gives money)
- `/ah` (allows payment)
- `/pay` (allows payment)

When multiple accounts share the same IP address, restrictions are applied to subsequent connections beyond the first.

Why We Do This

Boosting undermines the fairness of the economy and reward systems. By preventing alt accounts from earning rewards independently, we ensure that:

- Players cannot farm keys, money, or items across multiple accounts
- The economy remains balanced and competitive
- Rewards go to legitimate individual players rather than coordinated alt networks

Requesting an Exemption for Household Members

We understand that siblings, roommates, or family members may legitimately share the same network connection. If you are in this situation, you can request an exemption to restore full Member rank and command access.

How to Request an Exemption

1. **Join the Discord server** if you haven't already: [Discord](#)
2. **Both players must join** - the original account and the alt account user both need to be in the Discord server
3. **Create separate tickets** - each player should create their own support ticket in the `#get-support` channel
4. **Explain your situation** - clearly state that you are siblings/roommates sharing the same network connection
5. **Follow staff instructions** - staff will guide you through the verification process

Staff Verification Protocol

When verifying that accounts belong to separate legitimate players, staff follow this checklist:

Requirements

- Both the original account and alt account user must join the Discord server

- Both players must create separate support tickets in `#get-support`
- Staff may require a microphone voice chat, but only as a last resort

Verification Process

1. **Initial ticket review** - staff review the tickets and basic account information
2. **In-game supervised tasks** - staff may ask players to perform supervised in-game tasks to verify independent movement and behavior
3. **Independence assessment** - staff evaluate whether players can move and act independently enough to confirm they are separate people
4. **Voice chat (if needed)** - only if in-game tasks are inconclusive, staff may request a brief voice chat as a final verification step

Important Notes

- **Lying to staff during verification is a serious offense** - see [Chat Rules - Lying to Staff](#) for details
- Staff discretion is used in all verification decisions
- Verification is done to protect the server's economy while accommodating legitimate household situations
- Abuse of the exemption system (e.g., using it to hide actual boosting) will result in harsher penalties

Common Questions

Q: What if I play at a public location like a school or library?

A: Public IPs are shared by many people. If you're affected, open a ticket explaining your situation. Staff will evaluate on a case-by-case basis.

Q: Will my exemption be permanent?

A: Exemptions are typically permanent for verified household members. However, staff may revoke

exemptions if abuse is detected.

Q: What if my IP changes (e.g., moving to a new house)?

A: IP changes are normal and don't affect your exemption status. Our system tracks account history, not just current IP.

Q: Can I appeal a boosting punishment if I was legitimately sharing with a sibling?

A: Yes. Open a ticket in [#get-support](#) explaining the situation. If you can verify that you are separate legitimate players, staff may reduce or overturn the punishment.

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